**Privacy Policy**

We have updated this policy to reflect changes in data protection law. This policy is effective from 25 May 2018.

At Tipsters Review LTD, we're committed to protecting and respecting your privacy.

This policy explains when and why we collect personal information about you, how we use it, the conditions under which we may disclose it to others, how we keep it safe and secure and your rights and choices in relation to your information.

Any questions regarding this policy and our privacy practices should be sent by email to info@tipstersreview.co.uk or by writing to our head of Customer Engagement, The conservatory, Victoria Hall, 286 Rawlinson street Barrow in Furness, Cumbria LA14 1BX.

**Who are we?**

We’re Tipsters Review, the country’s best source of tips for clients and subscribers for all types of sport.

In this policy ‘Tipsters Review’, ‘we’, ‘us’ or ‘our’ means:

Tipsters Review, Registered address is The conservatory, Victoria Hall, 286 Rawlinson street Barrow in Furness, Cumbria LA14 1BX

**How do we collect information from you?**

We obtain information about you in the following ways:

Information you give us directly

Information you give us indirectly

When you visit this website

Social Media connections

**What type of information is collected from you?**

The personal information we collect, store and use might include:

your name and contact details (including postal address, email address and telephone number);your date of birth to ensure you are legally allowed to use the website.

information about your activities on our website and about the device used to access it, for instance your IP address and geographical location; this is for the protection of you and ourselves.

Your bank or credit card details ARE NOT STORED by ourselves. All payments go via a third party secure server. If you make a payment online, your card information is not held by us, it is collected by the banks third party payment processors, who specialise in the secure online capture and processing of credit/debit card transactions;

Data protection laws recognise certain categories of personal information as sensitive and therefore requiring greater protection. We do not collect the information such as sex, age, race.

We do not usually collect sensitive data about you unless there is a clear and valid reason for doing so and data protection laws allow us to. For example, we may have third parties contact us with respect to your “self-exclusion” under the GambleAware scheme for gamblers wishing to be excluded from gaming sites.

Where appropriate, we will make it clear why we are collecting this type of information and what it will be used for.

**How and why is your information used?**

We may use your information for some different purposes, which may include:

Providing you with the services, products or information, you asked for.

Processing orders that you have submitted;

carrying out our obligations under any contracts entered into between you and us;

keeping a record of your relationship with us;

conducting analysis and market research to understand better how we can improve our services, products or information;

dealing with entries into a competition;

seeking your views or comments on the services we provide;

notifying you of changes to our services;

Sending you communications which you have requested and that may be of interest to you. These may include information about campaigns, special offers etc.

**How long is your information kept for?**

We keep your information for no longer than is necessary for the purposes it was collected for. The length of time we retain your personal information for is determined by operational and legal considerations. For example, we are legally required to hold some types of information to fulfil our statutory and regulatory obligations.

We review our retention periods on a regular basis.

**Who has access to your information?**

We do not sell or rent your information to third parties.

We do not share your information with third parties for marketing purposes.

Please be reassured that we will not release your information to third parties for them to use for their own direct marketing purposes, unless you have requested us to do so, or we are required to do so by law, for example, by a court order or for the purposes of prevention of fraud or other crime.

**Lawful Processing**

Data protection law requires us to rely on one or more lawful grounds to process your personal information. We consider the following grounds to be relevant:

Specific Consent

Where you have provided specific consent to us using your personal information in a certain way, such as to send you email, text and/or telephone marketing.

Performance of a contract

Where we are entering into a contract with you or performing our obligations under it, like when you purchase our subscription services and/or Tips from a specific “Tipster” and services.

 Legal obligation

Where necessary so that we can comply with a legal or regulatory obligation to which we are subject, for example where we are ordered by a court.

**Your choices**

We’re committed to putting you in control of your data so you’re free to change your marketing preferences (including to tell us that you don’t want to be contacted for marketing purposes) at any time using: info@tipstersreview.co.uk, or post: The conservatory, Victoria Hall, 286 Rawlinson street Barrow in Furness, Cumbria LA14 1BX

We will not use your personal information for marketing purposes if you have indicated that you do not wish to be contacted and will retain your details on a suppression list to help ensure that we do not continue to contact you. However, we may still need to contact you for administrative purposes like where we are processing a donation or thanking you for your participation in an event.

**Your Rights**

Under UK data protection law, you have certain rights over the personal information that we hold about you. Here is a summary of the rights that we believe apply:

Right of access

Right to have your inaccurate personal information corrected

Right to restrict use

Right of erasure

Right for your personal information to be portable

Right to object

If you want to exercise any of the above rights, please email us at info@tipstersreview.co.uk or write to Customer Engagement, The conservatory, Victoria Hall, 286 Rawlinson street Barrow in furness, We may be required to ask for further information and/or evidence of identity. We will endeavour to respond fully to all requests within one month of receipt of your request, however if we are unable to do so we will contact you with reasons for the delay.

Please note that exceptions apply to a number of these rights, and not all rights will be applicable in all circumstances. For more details we recommend you consult the guidance published by the UK’s [Information Commissioner’s Office](https://ico.org.uk/).

**Keeping your information safe**

When you give us personal information, we take steps to ensure that appropriate technical and organisational controls are in place to protect it.

Any sensitive information (such as credit or debit card details) is encrypted and protected with the following software: 128 Bit encryption on SSL. When making a payment, the third party payment processor (the bank) takes and processes your details. We simply receive a code from them to tie up the payment with the client. When you are on a secure page, a lock icon will appear on the bottom of web browsers such as Microsoft Internet Explorer.

Non-sensitive details (your email address etc.) are transmitted normally over the internet, and this can never be guaranteed to be 100% secure. As a result, while we strive to protect your personal information, we cannot guarantee the security of any information you transmit to us, and you do so at your own risk. Once we receive your information, we make our best effort to ensure its security on our systems. Where we have given (or where you have chosen) a password which enables you to access certain parts of our website, you are responsible for keeping this password confidential. We ask you not to share your password with anyone.

**Keeping your information up to date**

We take reasonable steps to ensure your information is accurate and up to date.

Where possible we use publicly available sources to identify deceased records or whether you have changed address.

We really appreciate it if you let us know when your contact details change.

**Use of 'cookies'**

Like many other websites, this website uses cookies. 'Cookies' are small pieces of information sent by an organisation to your computer and stored on your hard drive to allow that website to recognise you when you visit. For example, we use cookies to store your country preference. This helps us to deliver a more personalised service when you browse our website and improves our services.

It is possible to switch off cookies by setting your browser preferences. For more information on how to switch off cookies on your computer, [visit our full cookies policy](https://www.ageuk.org.uk/help/cookies/). Turning cookies off may result in a loss of functionality when using our website.

**Links to other websites**

Our website may contain links to other websites run by other organisations. This policy applies only to our website‚ so we encourage you to read the privacy statements on the other websites you visit. We cannot be responsible for the privacy policies and practices of other websites even if you access those using links from our website.

In addition, if you linked to our website from a third party site, we cannot be responsible for the privacy policies and practices of the owners and operators of that third party site and recommend that you check the privacy policy of that third-party site.

**18 or Under**

We are concerned to protect the privacy of children aged 18 or under, or in certain territories the age of majority. If you are aged 18 or under the age of majority in the territory where you live‚ you may not use this website.

**Transferring your information outside of Europe**

As part of the services offered to you through this website, the information which you provide to us may be transferred to countries outside the European Economic Area (“EEA”). By way of example, this may happen if any of our servers are from time to time located in a country outside of the EEA. You should be aware that these countries may not have similar data protection laws to the UK. By submitting your personal data, you’re agreeing to this transfer, storing or processing. If we transfer your information outside of the EEA in this way, we will take steps to ensure that appropriate security measures are taken with the aim of ensuring that your privacy rights continue to be protected as outlined in this policy.

If you use our services while you are outside the EEA, your information may be transferred outside the EEA in order to provide you with those services.

We undertake regular reviews of who has access to information that we hold to ensure that your info is only accessible by appropriately trained staff.

**Changes to this policy**

Any changes we may make to this policy in the future will be posted on this website so please check this page occasionally to ensure that you're happy with any changes. If we make any significant changes we'll make this clear on this website.

**Review of this Policy**

We keep this policy under regular review. This policy was last updated in June 2018